these code sections as well as 28 U.S.C. § 1331 as this action involves a federal question. This action is brought for the purpose of recovering benefits under the terms of an employee benefit plan, enforcing Plaintiff's rights under the terms of an employee benefit plan, and to clarify Plaintiff's rights to future benefits under the employee benefit plan named as Defendant. Plaintiff seeks relief, including but not limited to: payment of benefits, prejudgment and postjudgment interest, and attorneys' fees and costs.

- 2. Plaintiff was at all times relevant an employee of Circuit City Stores, Inc. and a resident of the County of Monterey, State of California.
- 3. Plaintiff is informed and believes that Defendant Aetna Life Insurance Company ("Aetna") is a corporation with its principal place of business in the State of Connecticut, authorized to transact and transacting business in the Northern District of California and can be found in the Northern District of California. Aetna is the insurer of benefits under the Circuit City Stores, Inc. Long Term Disability Plan, (hereinafter "LTD Plan") and acted in the capacity of a plan administrator.
- 4. Plaintiff is informed and believes that Defendant LTD Plan is an employee welfare benefit plan regulated by ERISA, established by Circuit City Stores, Inc., under which Plaintiff is and was a participant, and pursuant to which Plaintiff is entitled to Long Term Disability ("LTD") benefits. Pursuant to the terms and conditions of the LTD Plan, Plaintiff is entitled to LTD benefits for the duration of Plaintiff's disability, for so long as Plaintiff remains disabled as required under the terms of the LTD Plan. The LTD Plan is doing business in this judicial district, in that it covers employees residing in this judicial district.
- 5. Defendants can be found in this judicial district and the Defendant Plan is administered in this judicial district. The LTD claim at issue herein was also specifically administered in this judicial district. Thus, venue is proper in this judicial district pursuant to 29 U.S.C. § 1132(e)(2).

FIRST CLAIM FOR RELIEF AGAINST ALL DEFENDANTS FOR PLAN BENEFITS, ENFORCEMENT AND CLARIFICATION OF RIGHTS, PREJUDGMENT AND POSTJUDGMENT INTEREST, AND ATTORNEYS' FEES AND COSTS

 $(29 \text{ U.S.C.} \S 1132(a)(1)(B))$

- 6. Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.
- 7. At all times relevant, Plaintiff was employed by Circuit City Stores, Inc. and was a covered participant under the terms and conditions of the LTD Plan.
- 8. During the course of Plaintiff's employment, Plaintiff became entitled to benefits under the terms and conditions of the LTD Plan. Specifically, while Plaintiff was covered under the LTD Plan, Plaintiff suffered a disability rendering Plaintiff disabled as defined under the terms of the LTD Plan.
- 9. Pursuant to the terms of the LTD Plan, Plaintiff made a claim to Aetna for LTD benefits under the LTD Plan. On July 19, 2007, Plaintiff's claim for LTD benefits was denied by Aetna on the ground that she did not meet the LTD Plan definition of disability. Plaintiff appealed this determination. Despite overwhelming evidence of a covered LTD claim, on December 21, 2007, Aetna erroneously and wrongfully continued to uphold its prior determination denying Plaintiff's claim for LTD benefits.
- 10. Defendants Aetna and the LTD Plan breached the Plan and violated ERISA in the following respects:
 - (a) Failure to pay LTD benefit payments to Plaintiff at a time when Aetna and the LTD Plan knew, or should have known, that Plaintiff was entitled to those benefits under the terms of the LTD Plan, as Plaintiff was disabled and unable to work and therefore entitled to benefits. Even though the LTD Plan and Aetna had such knowledge, Aetna denied Plaintiff's LTD benefits;

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- Failure to provide a prompt and reasonable explanation of the (b) basis relied on under the terms of the LTD Plan documents, in relation to the applicable facts and LTD Plan provisions, for the denial of Plaintiff's claims for LTD benefits;
- (c) After Plaintiff's claim was denied in whole or in part, Aetna failed to adequately describe to Plaintiff any additional material or information necessary for Plaintiff to perfect her claim along with an explanation of why such material is or was necessary;
- (d) Concealing and withholding from Plaintiff the notice requirements Aetna and the LTD Plan were required to provide Plaintiff pursuant to ERISA and the regulations promulgated thereunder, particularly Code of Federal Regulations § 2560.503-1(f)-(g), inclusive; and
- (e) Failing to properly and adequately investigate the merits of Plaintiff's disability claim and failing to provide a full and fair review of Plaintiff's claim.
- Plaintiff is informed and believes and thereon alleges that Defendants 11. wrongfully denied her disability benefits under the LTD Plan by other acts or omissions of which Plaintiff is presently unaware, but which may be discovered in this future litigation and which Plaintiff will immediately make Defendants aware of once said acts or omissions are discovered by Plaintiff.
- Following the denial of benefits under the LTD Plan, Plaintiff exhausted 12. all administrative remedies required under ERISA, and Plaintiff has performed all duties and obligations on Plaintiff's part to be performed under the LTD Plan.
- As a proximate result of the aforementioned wrongful conduct of the 13. LTD Plan and Aetna, and each of them, Plaintiff has damages for loss of disability benefits in a total sum to be shown at the time of trial.

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1 PROOF OF SERVICE 2 STATE OF CALIFORNIA 3 COUNTY OF LOS ANGELES) 4 I am employed in the County of Los Angeles, State of California. I am over the age of 18 and not a party to the within action; my business address is 19839 Nordhoff 5 Street, Northridge, California 91324. On June 26, 2008, I served the foregoing document described as: FIRST AMENDED COMPLAINT FOR: BREACH OF THE EMPLOYEE RETIREMENT 6 INCOME SECURITY ACT OF 1974; ENFORCEMENT AND CLARIFICATION OF RIGHTS; PREJUDGMENT AND POSTJUDGMENT INTEREST; AND ATTORNEYS' 8 FEES AND COSTS in this action by serving a true copy thereof addressed as follows: 9 Ronald Alberts 10 Gordon & Rees, LLP 633 W. Fifth Street, Suite 4900 11 Los Angeles, CA 90071 E-Mail: ralberts@gordonrees.com Tel#: 213-576-5000 12 Fax#: 213-680-4470 13 14 X(BY MAIL) I deposited such envelope in the mail at Northridge, California. The envelope was mailed with postage thereon fully prepaid. 15 As follows: I am "readily familiar" with the firm's practice of collection and processing correspondence for mailing. Under that practice it would be deposited X16 with U.S. postal service on that same day with postage thereon fully prepaid at Northridge, California in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date is more than one day after date of deposit for mailing in 17 18 affidavit. 19 (BY PERSONAL SERVICE) I caused such envelope to be delivered by Now 20 Messenger to the offices of the addressee. 21 (BY FACSIMILE) I faxed such document to the facsimile number above following regular business practices. 22 (BY E-MAIL SERVICE) I also caused the above-referenced document to be e-23 mailed to the above named person. 24 (FEDERAL) I declare that I am employed in the office of a member of the bar of [X]this court at whose direction the service was made. 25 Executed on June 26, 2008, Northridge, California. 26 Tinee Parell 27 28